

REMARKS

In response to the above-identified Final Office Action, Applicants have amended their application and respectfully request reconsideration thereof.

Amendment of Claims

Responsive to telephone interviews with the Examiner on June 16, 2004 and September 3, 2004 and with regard to specific discussions between the Examiner and the Applicants, claim 45 has been amended to add the limitation, "telephony server". Support for this amendment can be found on Page 12, lines 18-19 and in Figure 4 of the specification.

Applicants believe that all rejections presented in the Final Office Action have been fully addressed and withdrawal of these rejections is respectfully requested. Applicants furthermore believe that all claims are now in a condition for allowance, which is earnestly solicited.

If there are any additional charges, please charge Deposit Account No. 02-2666.

If a telephone interview would in any way expedite the prosecution of the present application, the Examiner is invited to contact Mark R. Valuone at (408) 947-8200.

Respectfully submitted,

BLAKELY, SOKOLOFF, TAYLOR & ZAFMAN LLP

Dated: 9/7, 2004

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